

350 S. Loop 336 W., Conroe, TX 77304 | consolidated.com | NASDAQ: CNSL

August 19, 2021

Shonda Green, Secretary Dept. of Telecommunications & Cable 1000 Washington St, Suite 600 Boston, MA 02118-6500

RE: D.T.C. 21-4, Investigation as to the Propriety of the Rates and Charges in MDTC Tariff No. 3 and MDTC Tariff No. 5, Taconic Telephone Corp. and Taconic TelCom Corp.

RESPONSES TO FIRST SET OF INFORMATION REQUESTS

Dear Ms. Green,

Enclosed for filing, Taconic Telephone Corp. d/b/a Consolidated Communications and Taconic TelCom Corp. d/b/a Consolidated Communications Long Distance (collectively "Taconic") submits responses to DTC 1-2, DTC 1-3, DTC 1-4 and DTC 1-5.

Please contact me at the number below or Carole Williamson at carole.williamson@consolidated.com with any questions or concerns regarding this filing.

Regards,

Michael J. Shultz

Michael

Sr. Vice President – Legislative and

Regulatory P: 724.449.2545 mike.shultz@consolidated.com

Taconic Telephone Corp. d/b/a Consolidated Communications and

Taconic Telcom Corp.

d/b/a Consolidated Communications Long Distance

State of Massachusetts

Docket D.T.C. 21-4

Respondent: <u>Michael Shultz</u>

Title: Sr. Vice President

Legislative and

Regulatory

REQUEST: Massachusetts Department of Telecommunications and Cable,

Information Request, Set 1

DATED: 08/12/2021

ITEM DTC 1-2: Provide the number of Taconic Telephone Corp. and Taconic Teleom

Corp.'s annual subscribers over the past 10 years, itemized by

categories of residential and business as well as by type of service (i.e.,

basic only, bundled, etc.).

REPLY: Please see the chart on the following page. The columns on the chart are

described below.

Column B - Residential Access Line – Residential non-bundled Access Line

count

Column C – Residential Access Line Bundle – Residential Access Line Count

inside a bundle

o For total Residential Access lines, add columns B + C

Column D – Residential Long Distance – Residential non-bundled Access

Lines with Consolidated Long Distance

Column E – Residential Long Distance Bundle – Residential Access Lines

in a Bundle with CCI Long Distance

o This column will always match column C since all bundles

have Consolidated Long Distance

o For total Residential access line count with Consolidated

Long Distance, add columns D +E

Column F - Business Access Line - Business non-bundled Access Line

count

Column G – Business Access Line Bundle – Business Access Line Count

inside a bundle

o For total Business Access lines, add columns F + G

Column H – Business Long Distance – Business non-bundled Access Lines with Consolidated Long Distance

ITEM DTC 1-2: (Continued)

Column I - Business Long Distance Bundle – Business Access Lines in a Bundle with Consolidated Long Distance

- o This column will always match column G since all bundles have Consolidated Long Distance
- o For total Business access line count with Consolidated Long Distance, add columns H +I

A	В	С	D	Е	F	G	Н	I
	Residential Access Line	Residential Access Line Bundles	Residential Long Distance	Residential Long Distance Bundles	Business Access Lines	Business Access Line Bundles	Business Long Distance	Business Long Distance Bundles
12/31/2011	149	137	33	137	535	5	295	5
12/31/2012	118	152	12	152	522	8	293	8
12/31/2013	120	136	20	136	521	8	292	8
12/31/2014	128	132	18	132	497	11	292	11
12/31/2015	115	128	18	128	515	11	302	11
12/31/2016	106	116	21	116	510	12	298	12
12/31/2017	97	110	19	110	518	5	304	5
12/31/2018	84	95	19	95	535	12	295	12
12/31/2019	75	91	16	91	538	10	297	10
12/31/2020	70	63	25	63	538	10	298	10

Taconic Telephone Corp. d/b/a Consolidated Communications and Taconic Telcom Corp. d/b/a Consolidated Communications Long Distance

State of Massachusetts

Docket D.T.C. 21-4

Respondent: <u>Carole Williamson</u>
Title: Director, Regulatory

REQUEST: Massachusetts Department of Telecommunications and Cable,

Information Request, Set 1

DATED: 08/12/2021

ITEM DTC 1-3: Have Taconic Telephone Corp. and Taconic Telcom Corp. notified their

customers that the previously noticed proposed rate increases have been suspended until at least October 1, 2021? If so, provide the customer

notification letter(s). If not, please explain why not.

REPLY: A bill message was placed on our customers' May bills informing them

that the rate increase was suspended and providing a credit equal to the

amount of the increase on their April bills.

Bill message verbiage:

At Consolidated Communications we strive to keep you informed of any changes to your billing and service options. There was a rate increase implemented to your service on the April bill. Consolidated

implemented to your service on the April bill. Consolidated

Communications has suspended the rate increase at this time and will keep you informed when the increase is expected to occur in the future. This month's bill reflects the previous rate for your service as well as a credit equal to the amount of the increase that occurred in April

credit equal to the amount of the increase that occurred in April.

We value your business and look forward to providing you with the best services possible. For more information, please call 1.844.YOUR.CCI

(1.844.968.7224).

Taconic Telephone Corp. d/b/a Consolidated Communications and

Taconic Telcom Corp. d/b/a Consolidated Communications Long Distance

State of Massachusetts

Docket D.T.C. 21-4

Respondent: <u>Carole Williamson</u>

Title: <u>Director</u>, Regulatory

REQUEST: Massachusetts Department of Telecommunications and Cable,

Information Request, Set 1

DATED: 08/12/2021

ITEM DTC 1-4: Provide copies of Taconic Telephone Corp. and Taconic Telcom

Corp.'s filings and any other relevant documentation, including the relevant tariff revision pages, if any, regarding the last time Taconic Telephone Corp. and Taconic Telephone Corp. revised the rates currently

under investigation in Massachusetts.

REPLY: Taconic Telephone Corp. last increased residential access line rates on

February 16, 1992. A copy of the filing done at that time is not available however a copy of the tariff page from 1992 showing the effective date and margin symbols reflecting the increased rates is

provided as Attachment A.

Taconic TelCom Corp. last increased the Voice Advantage and Voice Advantage II bundles by \$2.00 effective June 1, 2015. The filings are

provided as Attachments B and C.

ITEM DTC 1-4: Attachment A

TACONIC TELEPHONE CORP.

M.D.P.U. Telephone No. 1

Sixth Revised Page 5 In lieu of Fifth Revised Page 5 Cancels Fourth Revised Page 5

(N)

(N)

(T)

(N)

INTRASTATE COMMUNICATIONS SERVICES

2. GENERAL REGULATIONS (continued)

2.12 Liability (Continued)

- B. Responsibility of the Customer (Continued)
- 2. Equipment furnished to the customer by the Telephone Company shall, upon termination of service from any cause whatsoever, be returned to it in good condition, reasonable wear and tear thereof excepted.
- 3. In came of damage, loan, theft or destruction of equipment and facilities furnished by the Company due to the negligence or willful act of the customer or other persons authorized to use the service, the customer may be required to pay the expense incurred by the Company to replace or restore the equipment and facilities to its original condition.
- 4. The right is reserved to require notice of not less than 10 days of the customer's desire to terminate the service,

3. RATE TABLES AND THEIR APPLICATION

3.1 Local Service Rates

A. General

The rates for service and facilities hereunder, except as otherwise noted, are on a monthly basis and are payable in advance. Calling within the Primary Calling Area is provided to all customers on an unlimited local basis. Pushbutton service is included for all services.

B. Rates and Charges

Applying to telephone service located in the Hancock, (413-738) exchange, the monthly rates are:

	<u>Residence</u>	<u>Business</u>
Individual Access Line Service	\$17.50 (I)	\$28.00 (I)
2-Party Access Line Service	\$ 9.50 (N)	\$15.50 (I)
4-Party Access Line Service	\$ 6.00 (I)	\$12.00 (I)

Rotating trunk facilities are charged at the rate of \$42.00 per month.

Issued: December 2, 1991 Effective: February 16, 1992



April 30, 2015

Catrice C. Williams
Department of Telecommunications & Cable
1000 Washington Street
8th Floor, Suite 820
Boston, MA 02118

RE: MDTC Tariff No. 2 – Taconic Telcom Corp. d/b/a FairPoint Long Distance

Dear Ms. Williams:

Attached for filing, Taconic Telcom Corp. d/b/a FairPoint Long Distance is enclosing an original and two copies of the following tariff pages with a requested effective date of June 1, 2015. Also enclosed, please find a check for \$100 to cover the requisite filing fee for this request.

Check Sheet, Fourth Revised Page 3 Section 3, Second Revised Page 24 Section 3, First Revised Page 24.1 Section 3, Third Revised Page 27.1 Section 3, First Revised Page 27.2

The purpose of this filing is to increase rates for Residential Voice Advantage, Voice Advantage II and Business ExpansionPAK II bundles by \$2.00.

Bundles are comprised of both local and long distance components and the rates in the local tariff MDTC No. 3 for Voice Advantage II were posted incorrectly due to a misallocation of the bundle pricing. This tariff filing reflects a \$4.00 increase in the In-State calling plan associated with Voice Advantage II bundle. An associated filing is being made to MDTC Tariff No. 3 whereby the local service portion of the bundle will be decreased by \$2.00, thus leaving the customer with a \$2.00 overall package rate increase.

There are two sets of rates published for ExpansionPAK II bundles. Customers with current term agreements will not see an increase in their rates until the expiration of their term agreement. Once their term expires, they will be subject to rates, terms and conditions of this filing for any services ordered on or after the effective date of June 1, 2015.

Please contact Beth Westman at 207.535.4249 or bwestman@fairpoint.com with any questions regarding this filing.

Sincerely,

Michael C. Reed State President - Maine FairPoint Communications

Tuchael OKeel

P: (207) 535-4163

ITEM DTC 1-4: Attachment B

TACONIC TELCOM CORP d/b/a FairPoint Long Distance

MDTC Tariff No. 2 Fourth Revised Page 3 Cancels Third Revised Page 3

INTRASTATE COMMUNICATIONS SERVICES

CHECK SHEET

<u>Page</u>	Number of Revisions	<u>Page</u>	Number of Revisions	
1	Original	19	Original	
2	First	20	Original	
3	Fourth	21	Original	
4	Original	22	Original	
5	Original	23	Original	
6	Original	24	Second	*
7	Original	24.1	First	*
8	Original	25	Original	
9	Original	26	Original	
10	Original	27	Second	
11	Original	27.1	Third	*
12	Original	27.2	First	*
13	Original	28	Original	
14	Original	29	Original	
15	Original	30	First	
16	Original	31	Original	
17	Original		-	
18	Original			

^{*}Indicates those pages included with this update.

MDTC Tariff No. 2 Second Revised Page 24 Cancels First Revised Page 24

INTRASTATE COMMUNICATIONS SERVICES

SECTION 3 - RATES & CHARGES, (CONT'D.)

- 3.3 Business Service, (Cont'd.)
 - 3.3.3 Usage Charges, (Cont'd.)
 - A. InterLATA, (Cont'd.)
 - 1. Optional Calling Plans
 - a. Smart Cents

This plan applies to interLATA usage, including interstate, for any Customer selecting this service. The rate schedule below applies to eligible calls.

	Rate	Monthly Rate
Type of Call	per Minute	
Dial Station	\$0.15	none

b. ExpansionPAK II (EPAK II) In-State Calling Plan

Provides calling anywhere in the United States, U.S. Territories and Canada, 24 hours a day and seven days a week. To be eligible, the customer must be a business customer subscribing to an ExpansionPAK II (EPAK II) Bundle offered by an affiliate, and be presubscribed to the Company for both IntraLATA and InterLATA service. Taxes, universal service fund fee, other charges and surcharges apply.

Unlimited Dial Done (DTL):

	Monthly Rate ¹	(C)
 Basic Unlimited Package – 1 Year Term Basic Unlimited Package – 2 Year Term Expansion Line – Month-to-Month Expansion Line – 1 Year Term Expansion Line – 2 Year Term 	\$ 1.00 \$ 1.00 \$14.00 (I) \$ 1.00 \$ 1.00	(M) (M)

¹ Rates applicable to services ordered prior to June 1, 2015 for the duration of the term. Once the term expires, the rates that are applicable to services ordered on or after June 1, 2015 will apply. (N)

(M) Items on this page were previously on Page 24.1

Issued: April 30, 2015 Effective: June 1, 2015

Issued By:

TACONIC TELCOM CORP d/b/a FairPoint Long Distance

MDTC Tariff No. 2 First Revised Page 24.1 Cancels Original Page 24.1

(C)

Monthly Rate¹

INTRASTATE COMMUNICATIONS SERVICES

SECTION 3 - RATES & CHARGES, (CONT'D.)

- 3.3 Business Service, (Cont'd.)
 - 3.3.3 Usage Charges, (Cont'd.)
 - A. InterLATA, (Cont'd.)
 - 1. Optional Calling Plans (Cont'd.)
 - b. ExpansionPAK II (EPAK II) In-State Calling Plan (Cont'd.)

<u>Unlimited Dial Done (DTL)</u> (Cont'd.):

1. Basic Unlimited Package – 1 Year Term \$ 3.00	(N)
2. Basic Unlimited Package – 2 Year Term \$ 3.00	
3. Expansion Line – Month-to-Month \$14.00	
4. Expansion Line – 1 Year Term \$ 3.00	
5. Expansion Line – 2 Year Term \$ 3.00	(N)

Unlimited Centrex:

1.	Basic Unlimited Package – 1 Year Term	\$ 2.17
2.	Basic Unlimited Package – 2 Year Term	\$ 2.17
3.	Expansion Line – Month-to-Month	\$ 7.17 (I)
4.	Expansion Line – 1 Year Term	\$ 2.17
5.	Expansion Line – 2 Year Term	\$ 2.17

	Monthly Rate ²	(N)
1. Basic Unlimited Package – 1 Year Term	\$ 4.17	
2. Basic Unlimited Package – 2 Year Term	\$ 4.17	
3. Expansion Line – Month-to-Month	\$ 7.17	
4. Expansion Line – 1 Year Term	\$ 4.17	
5. Expansion Line – 2 Year Term	\$ 4.17	(N)

B. IntraLATA

Not Applicable at this time.

¹ Rates applicable to services ordered prior to June 1, 2015 for the duration of the term. Once the term	(N)
expires, the rates that are applicable to services ordered on or after June 1, 2015 will apply.	(N)

² Rates applicable to services ordered on or after June 1, 2015. (N)

Issued: April 30, 2015 Effective: June 1, 2015

Issued By:

MDTC Tariff No. 2 Third Revised Page 27.1 Cancels Second Revised Page 27.1

INTRASTATE COMMUNICATIONS SERVICES

SECTION 3 - RATES & CHARGES, (CONT'D.)

- 3.4 Residential Service, (Cont'd.)
 - 3.4.3 Usage Charges, (Cont'd.)
 - B. IntraLATA
 - 1. Optional Calling Plans
 - a. Voice Advantage In-State Calling Plan¹

Provides calling anywhere in the United States, U.S. Territories and Canada, 24 hours a day and seven days a week. To be eligible, the customer must be a residential customer subscribing to a Voice Advantage Bundle offered by an affiliate, and be presubscribed to the Company for both IntraLATA and InterLATA service. Taxes, universal service fund fee, other charges and surcharges will apply.

Voice Advantage Basic Bundle includes 120 minutes combined IntraLATA and InterLATA usage per month. *

Voice Advantage 600 Bundle includes 600 minutes combined IntraLATA and InterLATA usage per month. *

Voice Advantage Unlimited Bundle includes unlimited combined IntraLATA and InterLATA usage per month.

\$3.52 Monthly Recurring Charge¹

(I)

* All IntraLATA and InterLATA additional minutes of usage are billed at \$.10 per minute.

¹Effective December 1, 2013, Voice Advantage In-State Calling Plan will no longer be available to new Customers. Existing Voice Advantage In-State Calling Plan customers will be allowed to keep their Voice Advantage In-State Calling Plan at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage In-State Calling Plan is allowed.

MDTC Tariff No. 2 First Revised Page 27.2 Cancels Original Page 27.2

(I)

INTRASTATE COMMUNICATIONS SERVICES

SECTION 3 - RATES & CHARGES, (CONT'D.)

- 3.4 Residential Service, (Cont'd.)
 - 3.4.3 Usage Charges, (Cont'd.)
 - B. IntraLATA, (Cont'd.)
 - 1. Optional Calling Plans, (Cont'd.)
 - b. Voice Advantage II In-State Calling Plan

Provides calling anywhere in the United States, U.S. Territories and Canada, 24 hours a day and seven days a week. To be eligible, the customer must be a residential customer subscribing to a Voice Advantage Bundle offered by an affiliate, and be presubscribed to the Company for both IntraLATA and InterLATA service. Taxes, universal service fund fee, other charges and surcharges will apply.

Voice Advantage II Basic Bundle includes 120 minutes combined IntraLATA and InterLATA usage per month. *

Voice Advantage II 600 Bundle includes 600 minutes combined IntraLATA and InterLATA usage per month. *

Voice Advantage II Unlimited Bundle includes unlimited combined IntraLATA and InterLATA usage per month.

\$7.49 Monthly Recurring Charge

* All IntraLATA and InterLATA additional minutes of usage are billed at \$.10 per minute.

Issued: April 30, 2015 Effective: June 1, 2015

Issued By:



April 30, 2015

Catrice C. Williams
Department of Telecommunications & Cable
1000 Washington Street
8th Floor, Suite 820
Boston, MA 02118

RE: MDTC Tariff No. 3 – Taconic Telephone Company d/b/a FairPoint Communications

Dear Ms. Williams:

Attached for filing, Taconic Telephone Company d/b/a FairPoint Communications is enclosing an original and two copies of the following tariff pages with a requested effective date of June 1, 2015. Also enclosed, please find a check for \$100 to cover the requisite filing fee for this request.

Check Sheet, Fifth Revised Page 2 Section 3, Original Page 12.2 Section 3, First Revised Page 36

The purpose of this filing is to increase rates for Residential Voice Advantage, Voice Advantage II and Business ExpansionPAK II bundles by \$2.00.

Bundles are comprised of both local and long distance components and the rates in the local tariff MDTC No. 3 for Voice Advantage II were posted incorrectly due to a misallocation of the bundle pricing. This tariff filing actually reflects a \$2.00 decrease in the local package pricing for that product. An associated filing is being made to MDTC Tariff No. 2 whereby the In-State calling plan associated with the bundle will be increased by \$4.00, thus leaving the customer with a \$2.00 overall package rate increase.

Additionally, this filing will introduce a Save Offer Promotion for current residential and business customers who request a line disconnect. During the period of June 1, 2015 through August 29, 2015, if the customer chooses to retain or upgrade to an eligible bundle, the customer will receive a \$2 monthly credit per line for 12 months.

Please contact Beth Westman at 207.535.4249 or bwestman@fairpoint.com with any questions regarding this filing.

Sincerely,

Michael C. Reed State President - Maine FairPoint Communications

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P: (207) 535-4163

Taconic Telephone Corp. d/b/a FairPoint Communications

MDTC Tariff No. 3 Fifth Revised Page 2 Cancels Fourth Revised Page 2

LOCAL GENERAL SCHEDULE

CHECK SHEET

The Title Page and Pages 1 through 36 inclusive are effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff and the date thereof.

Page Title 1 2 3 4 5 6 7 8 9 10 11 12	Number of Revisions Original Original Fifth First Original Original Original Original Original Original First First First First First	*	Page 28 29 30 31 32 33 34 35 36	Number of Revisions First Second Original Original First Original Original Original First First First	*
12.1	Original				
12.2	Original	*			
13	Original				
14	Original				
15	Original				
16	Original				
17	Original				
18	Original				
19	First				
20	Original				
21	First				
22	Original				
23	Second				
24	Second				
25	Original				
26	Original				
27	Original				

^{*}Indicates those pages included with this update.

Taconic Telephone Corp. d/b/a FairPoint Communications

MDTC Tariff No. 3 First Revised Page 36 Cancels Original Page 36

LOCAL GENERAL SCHEDULE

SECTION 3 - RATE TABLES AND THEIR APPLICATION, (CONT'D.)

3.20 Voice Advantage II Bundles (Cont'd.)

3.20.2 Regulations (Cont'd.)

- I. The Voice Advantage II Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage II Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage II Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage II Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Taconic Telephone Corp d/b/a/ FairPoint Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- J. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

3.20.3 Rates and Charges

A.	Voice Advantage II Basic	17.50^{1} (R)
B.	Voice Advantage II 600	$$17.50^{1} (R)$
C.	Voice Advantage II Unlimited	$$17.50^{1} (R)$
D.	All IntraLATA and InterLATA minutes in excess o	f minutes included
	in the bundles	\$.10 per minute*

- E. Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$5.00 per month to include:
 - 1 Caller ID with Name Description
 - 2. Call Waiting
 - 3. Call Waiting ID
 - 4. Three-Way Calling
 - 5. Anonymous Caller Rejection
 - 6. Call Back Busy Unlimited
 - 7. Automatic Recall
 - 8. Call Forward All Calls

^{*} Service not regulated

¹This price does not include the IntraLATA and InterLATA components which are provided by Taconic TelCom Corp.

Taconic Telephone Corp. d/b/a FairPoint Communications

MDTC Tariff No. 3 Original Page 12.2

LOCAL GENERAL SCHEDULE

SECTION 3 - RATE TABLES AND THEIR APPLICATION, (CONT'D.)

3.4 **Promotional Offerings** (cont'd)

3.4.4 Save Offer Promotion - 12 month credit

During the period of June 1, 2015 through August 29, 2015, current Business and Residential bundle customers who request a line disconnect but instead choose to retain or upgrade to one of the eligible bundles, may be eligible to receive a \$2 monthly credit per line for 12 months.

Eligible bundles are:

- ExpansionPAK II (EPAK II) bundles
- Voice Advantage bundles
- Voice Advantage II bundles

This promotional offering will be made under the terms and conditions of this Price List and will not extend beyond August 29, 2015. The rates, terms and conditions for the services in this promotional offer apply except to the extent provided in this promotion. This promotional offering cannot be combined with any other discount or promotion except as authorized by FairPoint Communications.

(N)

(N)

Taconic Telephone Corp. d/b/a Consolidated Communications and

Taconic Telcom Corp. d/b/a Consolidated Communications Long Distance

State of Massachusetts

Docket D.T.C. 21-4

Respondent: <u>Michael Shultz</u>

Title: Sr. Vice President

Legislative and Regulatory

REQUEST: Massachusetts Department of Telecommunications and Cable,

Information Request, Set 1

DATED: 08/12/2021

ITEM DTC 1-5: Identify all other states in which Taconic Telephone Corp. and Taconic

Telcom Corp. are incumbent local exchange carriers ("ILECs") and

regulated as rate of return carriers.

REPLY: Taconic Telephone Corp. is an incumbent local exchange carrier in New

York and is regulated as a rate of return carrier.

Taconic Telcom Corp. is an interexchange carrier in New York.